

## Support

As a parent or carer you may sometimes feel alone, but there is usually somebody who can help.

Caring for children is not always easy and if you are struggling to cope you may need to ask for help and support to protect and support your child.

Talking to someone can not only make you feel better, it can also help with the problem.

You may find it easier to talk to a professional you know like a teacher or doctor, who should be able to do something to help.

Snap Cymru offer advice and support to families to work in partnership with schools and other agencies in the best interest of their child.

Helpline: 0845 1203730

## Further Information

**If you require any further information please contact the school:**

**01495 357755**

School Safeguarding / Child Protection Officers:

Miss Sian Blackmore

Mrs Theresa Evans-Rickards



### **PEN-Y-CWM SCHOOL**

Strand Annealing Lane  
Ebbw Vale  
Blaenau Gwent  
NP23 6AN

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## **PEN-Y-CWM SCHOOL**



## **Parents/Carers Guide to Child Protection and Safeguarding**

***To be recognised to be  
outstanding in everything we do.***

## Information for Parents/Carers

The information contained within this leaflet is in line with the All Wales Safeguarding document and the main aim is to keep our pupils as safe as possible.

The school's Child Protection Policy puts guidelines into place to look after every child. The guidelines are designed to look at your child's needs and to make sure that if circumstances arise where support is needed that we will do our best to ensure that this is provided.

If you have any concerns involving a member of staff you should speak to the designated School Safeguarding Officers.

**You will be listened to and your concerns will be taken seriously.**

## What happens...

If a concern is raised about a child in school a Pastoral Concern form is completed.

This form is evaluated by the School Safeguarding/Child Protection Officers.

Further action is decided and this may include:

- ◆ No action, form kept in individual pupil file.
- ◆ Parents may be contacted.
- ◆ Multi-Agency meeting may be called.
- ◆ Referral to Statutory Agencies could be made.

### In the event of a referral:

The designated child protection person at the school should clarify with Statutory Agencies when, how and by whom the parents or carers will be told about a referral. They should also seek advice as to whether or not the child should be told about the process.

In the event of a referral the school may be involved in any child protection enquiry in relation to the child's welfare and educational progress.

**The school will always work in the best interest of the child.**

## School Staff will...

Adhere to All Wales Child Protection Policy.

Always maintain confidentiality.

Only speak to the safeguarding/Child Protection Officers about possible allegations.

### School Partnership

As a school we highly value the partnership between home and school and know that you understand that sometimes we may need to have difficult conversations to ensure our pupils are kept safe and well. Therefore we ask that you:

- ◆ Talk to staff about concerns you may have about your child.
- ◆ Remember we are here to help and support. The school will not judge you but may have to discuss sensitive information with outside agencies.
- ◆ Realise that school must prioritise the safety and wellbeing of all our pupils and have protocols to follow.

**Ours Safeguarding Policy applies to all staff, governors & volunteers at Pen-y-Cwm.**